Dear Global Net Customer,

Welcome to Global Net Broadband. The following information addresses technical information for your New Service. This white sheet is an introduction to our plan configurations. Please feel free to share this with your network professional when setting up your broadband connection.

**Router Setup**
The way to setup a router on Global Net plans is as follows:

**STATIC (manually) set the IP info on your WAN / INTERNET (external interface) (unless you have special IP needs that we have configured for you)**

To :
- a. IP address – 192.168.10.2
- b. Subnet Mask – 255.255.255.0
- c. Gateway – 192.168.10.1
- d. DNS – 192.168.10.1

The IP scheme shown above is for the external connection of your router to our broadband equipment. This is **required** and applies to all of our new plans. The antenna interface is setup to port forward **ALL** traffic (using the antenna's built-in NAT functionality) to your own router WAN (external) interface 192.168.10.2. Remote user and hosted services can then utilize your **optional public IP address**. Our **OPTIONAL** Class C public IP addresses begin: **216.166.XXX.XXX**.

**Transparent Service (Business)**

The Business Service plans are designed to provide secure, reliable, and simple to use broadband. These plans can optionally not use the NAT router functionality of Global Net's NetBox technology. This allow you to connect anywhere from one up to 4 devices transparently to the internet using a switch configuration. Global Net statically assigns public IP’s to the customer premise equipment. Global Net's NetBox technology will act as a firewall preventing unauthorized connection to your network; keeping it less visible to the Internet. However, although direct exposure capability is diminished, downloads and email still need to be scanned for comprehensive protection against worms and viruses. See your LAN administrator or computer technician for recommendations on the best solution for your equipment.

We do provide client side network support for **$2.00 per minute**. This covers client network, client software, and application specific or device specific issues. Naturally, support for your connection is free. And whenever an issue or problem arises from Global Net equipment failure Global Net will fix the problem at no cost as part of the service.

You will be using an optional Public IP to allow hosting and inbound connection. This connection type requires a Public IP (which will reside on the WAN interface of your router) to provide access for remote servers to pass through a corporate firewall or to allow you to host services inside your network that you would like to share with others.

Peer-to-peer applications make all users more vulnerable to worms, viruses and unwanted hackers unlike other methods of data transfer. In keeping with our philosophy that Global Net customers deserve the very best possible protection from unwarranted attack, peer-to-peer over IPX cannot be enabled.

If you have any questions please contact Global Net Tech support at (406) 587-5095.

Thank you for choosing Global Net,
Technical Staff